



working together

Whole System Model of Care

Summer Update

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Accountable Care System

– Integrated Commissioning

Agreement on:

- An integrated strategic commissioning function for adults and children
- A single governance structure for commissioning
- A greater alignment of budgets
- A competent local commissioning workforce

Progress :

- Commissioning workshops across LA and CCG focusing on four streams of work:
 - Governance Arrangements
 - Outcomes Framework
 - Joint Commissioning Intentions for 18/19 – Frailty and Transitions
 - Workforce Development
- Agreement to combine Adults and Children's Joint Commissioning Groups
- Further workshops planned to agree key principles and messages
- Options to be developed for structure and governance

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Accountable Care System - Provider Alliances



Agreement on:

- Development of Provider Alliance(s) as part of development of Accountable Care System.

Progress:

- Exploration of alliance for community based care (to encompass physical and mental health, primary and social care)
- Exploration of alliance for MH (likely focus on serious mental illness)
- Initial discussions have taken place with providers (including GP and VCS) to determine next steps in the development of alliance(s) including vision, scope and desired outcomes
- Examination of existing models in terms of scope and legal framework

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Whole System Model of Care - General

Population Health System

- Proposals to implement a population health information system have been agreed and the first phase of this work is now being initiated in conjunction with the supplier.

One Public Estate

- Phase 6 of OPE was opened to existing partnerships over the Summer. Lewisham is currently finalising its bid for further funding to progress key projects.

Estates

- A feasibility study has been completed for Downham Health Centre and a formal space planning survey has been commissioned. Stakeholder meetings have taken place.
- A team has been appointed to develop the 5 year programme for the Lewisham and Greenwich Trust estate. Design and consultation work has started to identify the development opportunity on the hospital site.

Devolution

- Lewisham is one of five devolution pilots across London. The pilot is seeking to test freedoms and flexibilities relating to estates and workforce. A Memorandum of Understanding between all the relevant government departments, NHSE, NHSI, PHE, London Councils and London CCGs that sets out the agreement relating to devolution is not yet signed but expected imminently.

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WSMC Prevention and Early Act *working together*

- **Expansion of the Single Point of Access** giving quicker and easier access to preventative health and care services. Now includes option to access Carers Lewisham directly
- **Helpline for the Community Falls Service** now live; strength and balance classes taking place in the community.
- **New online wellbeing forms** available for users and their carers. Promotional postcards are located in GP surgeries
- **Lewisham Sail Connections** - strong start with nearly 200 referrals coming from over 50 different organisations
- **Social Prescribing Review Group** - a system-wide approach to the development of social prescribing in Lewisham
- Continued development of the **Digital Directory**, ongoing user engagement
- **Ipads available for loan** from libraries (including the mobile library) to access health and care information. Ipads are being trialled on Chestnut ward

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WSMC Neighbourhood Care

- **Tested new approaches to multi-disciplinary working**
 - Piloted in three practices over the summer.
 - Built strong teams of professionals, including mental health and home care providers, and established a shared culture.
 - Effectively co-ordinated care and support for the individuals involved.
 - Very positive feedback
- **Agreement on pilot project to bring district nurses and care workers together in one team**
 - Will be piloted in one Neighbourhood area between November and April 2018
 - Informed by the Buurtzorg model
 - Will test opportunities for district nurses and care workers to work more collaboratively
 - Will explore flexible or hybrid roles, such as an enhanced home care role; a key part of Lewisham's devolution pilot.
- **Further developed role of Neighbourhood Co-ordinators**
 - Building stronger links to housing, mental health, home care providers, enablement and hospital discharge to improve communication and referrals across the health and care system.

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WSMC Enhanced Care and Support

- **Reviewed Admissions Avoidance services** taking into account changes in other service provision within Lewisham
- **Redesigned and expanded the Admissions Avoidance service** within the Emergency Department, now a therapy team working 8 -8 seven days a week
- **Expanded Supported Discharge team** by one post and working to reconfigure team to support Discharge to Assess (D2A)
- Started to configure a **Community Assessment Team** which will bring together several services including the Supported Discharge Team
- **D2A has continued to develop** in terms of the numbers and complexity of the patients that the service can take home from an acute bed
- **Working with Brymore House** to extend admission criteria to support D2A
- An action plan is in place to achieve the target of reducing **CHC assessments** in an acute setting to less than 15% by March 2018

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